



# The New York State Contract Reporter

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## Contracting Opportunity

\* \* \* This ad has not been published. It has been reviewed and pending publication. \* \* \*

**Title:** System-Wide VoIP/Hosted/Cloud Based Phone System Provider  
**Agency:** Bridge Authority, NYS  
**Division:** Information Technology  
**Contract Number:** BA-2025-OO-102-PS  
**CR Number:** 2117579  
**Contract Term:** 3 years with an option to renew for two additional 1-year periods  
**Date of Issue:** 01/13/2025  
**Due Date/Time:** 02/04/2025 1:00 PM  
Questions due by 12 PM, January 24, 2025  
**County(ies):** Dutchess, Greene, Orange, Rockland, Ulster  
**Location:** Rip Van Winkle Bridge, Catskill, NY, Kingston-Rhinecliff Bridge, Kingston, NY, Mid-Hudson Bridge, Highland, NY, Newburgh-Beacon Bridge, Beacon, NY, Bear Mountain Bridge, Ft. Montgomery,, NY  
**Classification:** Telecommunications - *Consulting & Other Services*  
**Opportunity Type:** General  
**Entered By:** Teresa Ceragioli  
**Description:** The New York State Bridge Authority (NYSBA) is soliciting proposals from experienced and qualified telecommunications companies to provide a (managed) fully Hosted VoIP telephone system service for all of the Authority's five (5) facilities: Rip Van Winkle, Kingston-Rhinecliff, Mid-Hudson (including Operations and Headquarters), Newburgh-Beacon and Bear Mountain.

NYSBA already has in place all infrastructure, including managed POE Cisco switches and all cabling to all phone locations. The current existing system uses Yealink phones, which are owned by NYSBA. The successful Proposer shall include the use of this equipment in their proposal.

The new system shall have all of the hardware located at the proposer's data center. The current phones are connected to the internet via Ethernet connections supplied by NYSBA with no other wiring required.

All requests for the full proposal package shall be made by contacting Sharon Romanik, IT Secretary, via email at [sromanik@nysba.ny.gov](mailto:sromanik@nysba.ny.gov)

**Service-Disabled Veteran-Owned Set Aside: No**

**Minority Owned Sub-Contracting Goal: 0%**

**Women Owned Sub-Contracting Goal: 0%**

**Service-Disabled Veteran-Owned Business Contracting Goal: 0%**

**\* These goods or services have been purchased from an out-of-state/foreign vendor within the past three years.**

**Business entities awarded an identical or substantially similar procurement contract within the past five years:**

T2 Technologies/Datapath

## Contact Information

**Primary contact:** Bridge Authority, NYS  
Information Technology  
IT  
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**Submit to contact:** Bridge Authority, NYS  
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